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Hello new VOLS and welcome to the University of Tennessee, Knoxville! We know that navigating a new space can often be a challenge, so the Office of Multicultural Student Life has created a resource handbook to help guide you on your way to success. This handbook includes information about our office, campus resources, and community partners.

I am personally inviting you to visit our office, which is housed in the Frieson Black Cultural Center. We would love for our space to be your “home away from home”. We are a place where all members of our community can explore, appreciate, and celebrate their identities, similarities, and differences through cultural programming and leadership development opportunities.

Whether you are looking for a location to eat lunch and hang out with friends, or a quiet place to study and receive tutoring, our office is the place for you.

We hope to see you soon!

- Dr. Tanisha L. Jenkins
  Director
The University of Tennessee, Knoxville, has been paving the way in education since 1794. The university’s primary mission is to move forward the frontiers of human knowledge and enrich and elevate the citizens of the state of Tennessee, the nation, and the world. The University of Tennessee, Knoxville, consists of 11 colleges that provide 900+ programs of study on the Bachelor and Graduate degree levels.

In Fall 2019, the University of Tennessee, Knoxville, enrolled 29,460 students. Of these students, 23,290 were undergraduates and 80% of undergraduates are from the state of Tennessee. Demographically, 23% of all students identify as non-white, and we have provided that data graphically below:
The Frieson Black Cultural Center (FBCC) is the home of the Office of Multicultural Student Life. Conveniently located at the corner of Melrose Avenue and Melrose Place, this 13,700 square foot building not only contains numerous organizations, programs, and services, but is home to a rich history as well. The building, which was originally called the Black Cultural Center, underwent a name change to honor the generous donation of Ron and Don Frieson. The Friesons are identical twins from Memphis, TN, that attended the university in the 1970s. Their $1 million dollar donation will aid the office in continuing to dedicate its time and resources to creating a diverse and inclusive environment for all students at the university.

The FBCC features a library, computer lab, student lounge, gallery, multipurpose rooms, student organization suite, conference room, tutorial suites, and administrative offices. This space is open to not only students, but to campus and community partners as well. The FBCC can accommodate groups of up to 120 people. In addition, a number of services are available including audio-visual equipment rental, telecommunications, and computer services.

If you need a welcoming place to lounge, desire to host an event, or wish to learn more about our building and its rich history, please feel free to contact us or visit!
Mission Statement

Multicultural Student Life is dedicated to promoting a welcoming and inclusive campus environment while advocating for traditionally marginalized students by providing academic support, multicultural education, identity exploration, leadership development, and diverse and innovative programming through collaborative partnerships. We strive to assist in the retention and graduation of students who are empowered to positively impact a global society.

Vision

The Office of Multicultural Student Life will be a nationally recognized department that innovatively promotes diversity and inclusion to empower all university students in order to impact societal equity throughout the state of Tennessee and across the world.
Values

Supports - students academically, professionally, and socially through engaging and impactful programs and services

Educates - students, staff, and faculty about diversity, equity, inclusion, while providing sustainable resources

Respects - all identities, lived experiences, and education levels with those willing to learn more about their own identities and others/interacting with those identities

Values - a diverse & global perspective as the campus community move through the learning and engagement processes

Empowers - students to develop and utilize their voices, strengths, and vulnerability to aid in building a stronger campus community

Strives - to elevate the classroom and collegiate experience, retain students, and create global, engaged citizens
The Academic Support Unit helps students to matriculate through the university. Read below to learn more about the Book Loan Program, Tutorial Program, and our Finals Prep events.

**Book Loan Program**
This program provides an opportunity for students to borrow up to two books, free of charge, for the duration of the semester. Please remember to complete the Book Loan Application prior to picking up your books. The application opens on the first day of class on a first-come first-serve basis. The application is located at: https://multicultural.utk.edu/services/book-loan/

**Tutorial Program**
This program provides free tutoring to students in over 100 subject areas including: Math, Biology, Chemistry, English, and various foreign languages. Students may book appointments with tutors online through your MyUTK Portal. Enter MYUTK, locate "Student Success", and click on Navigate. Through this software, you will be able to choose a tutor for your desired subject depending on the tutor’s availability. https://multicultural.utk.edu/services/tutoring/

**Finals Prep**
Finals Prep is an opportunity for students to have extended tutoring hours and opportunities to prepare for final exams. Located in the Frieson Black Cultural Center, Finals Prep provides students the opportunity to be tutored on both the study day and first day of finals from 10:00 a.m. - 10:00 p.m. Stress relief activities and food are also provided to create a relaxing, beneficial study environment.
Asian American Association
The Asian American Association (AAA) promotes awareness of Asian American issues, serves as a representative voice of the Asian American community, celebrates the diversity and commonalities of Asian Americans, and provides social support networks to their members.

The Asian American Association welcomes all members of the UTK community regardless of race, religion, or national origin to join them in raising cultural awareness and fostering unity and understanding among Asians, Asians Americans, and the UTK campus community.

Black Cultural Programming Committee
The Black Cultural Programming Committee (BCPC) was established in 1979 by the Office of the Dean of Students. Since its inception, the Committee’s objectives have been to develop and present programs that foster an atmosphere for the interaction and unity of African American students, and to serve as a catalyst to motivate African American students' self-development, discovery, and esteem during their educational career.

Brothers United for Excellence
Brothers United for Excellence (BUE) seeks to support the matriculation of male students of color by providing academic, social, and professional resources, as well as promoting student engagement at the University of Tennessee, Knoxville, and the surrounding Knoxville community.

Diversity Educators
Diversity Educators (DE) are a group of students who volunteer their time educating their fellow peers about topics surrounding diversity and inclusion. Diversity Education topics range from recognizing and understanding privilege to the oppression of varying communities. Through these workshops, they strive to empower students to be leaders in our diverse community.

In 2018, the group was awarded the Charles R. Burchett Extraordinary Contributions to Campus Life Citation as well as the Commitment to Diversity and Inclusion Award from the Division of Student Life.

Sophisticated Queens Unafraid and Driven
Sophisticated Queens Unafraid and Driven (S.Q.U.A.D.) aims to unite, support, and promote success for women of color on campus and throughout the Knoxville community, by encouraging academic and personal achievement, while simultaneously building self-confidence.
**Latin American Student Organization**

The Latin American Student Organization (LASO) believes that we can connect the world through different cultures. LASO wants to spread knowledge of the Latinx community and create a bridge linking their organization to the UTK campus and Knoxville community. LASO strives to support the Latinx community, and encourages those with an interest in their culture to feel welcome and involved. LASO’s current areas of focus include, but are not limited to: educating people on the Latinx culture, reaching out to the Latinx community on and off campus, and uniting the Latinx community with others.

**Multicultural Mentoring Program**

The Multicultural Mentoring Program (MMP) provides personal support, assistance, social guidance, and positive campus survival skills to first-year students of color by developing activities and interactions with upper-class students to address personal needs. This program aims to improve each participant's academic success as well as social experience, in an effort to retain and recruit students of color.

**Strange Fruit Dance Company**

Strange Fruit Dance Company (SFDC) was organized in 2001, to promote minority playwrights and minority theater, and diversify the UTK campus and Knoxville community. Strange Fruit’s ultimate goal is to make what is usually defined as strange and undervalued, familiar and appreciated. Strange Fruit Dance Company is composed of talented dancers who are passionate about their craft, and dedicated to expressing the art of dance.

**Native American Student Association**

The Native American Student Association (NASA) aims to provide a greater understanding of Native American culture through sponsorship of campus and community events. The group welcomes all members of the UTK community who are interested in learning about Native cultures.
The Multicultural Graduation Celebration provides a wonderful opportunity for students, faculty, staff, and families to celebrate and honor our Fall, Spring, and Summer graduates. In addition, we honor students who have achieved academic excellence and/or received recognition throughout the year. We host this event to give our diverse student body an opportunity to come together and celebrate their achievements.

The Office of Multicultural Student Life hosts an annual Welcome Back Celebration! This Fall semester open house is a great way to meet new friends from diverse backgrounds, and connect with important campus and community resources. First year and returning students will have the opportunity to learn about getting involved with our multicultural organizations, while enjoying live entertainment.

The annual Black Issues Conference is coordinated by the Office of Multicultural Student Life and the UTK Chapter of the NAACP. This conference offers a forum for the discussion and exploration of issues affecting the African American Community. The conference features a keynote speaker and various workshops led by undergraduate and graduate students, faculty, staff, and members of the community.

Diversity Dialogues is an interactive series that facilitates conversations around the subjects of diversity, inclusion, and acceptance. Each event takes a deep dive into a specific area of diversity, and provides a safe space for students and the UT community to discuss race, culture, gender, stereotypes, intersectionality, diversity and multiculturalism in our community and around the world.

The Annual Caribbean Splash Jam Pool Party is one of the first social and recreational programs of the year, and has served as a signature event in the UTK Welcome Week Celebration. The Black Cultural Programming Committee (BCPC) hosts this pool party to provide an opportunity for students to engage in a festive and fun environment. The Caribbean Splash Jam is a poolside mixer, complete with light refreshments, live music, fun games, and great entertainment.

The Office of Multicultural Student Life sponsors Frieson Fridays on the first Friday of each month. The purpose of Frieson Friday is to create an informal environment for students to fellowship and become more acquainted with the Frieson Black Cultural Center. Frieson Fridays allow students to develop a sense of belonging and build meaningful peer to peer relationships across the institution. For sponsoring student organizations, this event provides the opportunity to promote the organization and recruit new members.
The university is home to a variety of student organizations that offer unique social, educational and supportive roles to individuals seeking multicultural opportunities. Below is a list of several multicultural organizations outside of our office. For more information on these organizations visit: https://volink.utk.edu/

Do not see what you are looking for? Contact us and we will help you in your search.

African Student Association (ASA)
Asian American InterVarsity (AAIV)
Bangladesh Students Association (BSA)
Black Educators of Tomorrow (BET)
Black Student Union at the University of Tennessee (BSU)
Black Musicians Alliance
Chinese Students and Scholars Association (CSSA)
Collegiate Black Christians (CBC)
Delta Phi Lambda
Filipino-American Association
Indian-American Association (IAA)
Latin American Student Organization (LASO)
Lambda Phi Epsilon
Law Women
Love United Gospel Choir (LUGC)
Manthan: Indian Student Organization
Minority Enhancement for the University of Tennessee (ME4UT)
Minorities in Agriculture, Natural Resources, and Related Sciences (MANRRS)
Multicultural Graduate Student Organization (MGSO)
Multicultural Greek Council
Muslim Student Association (MSA)
National Association for the Advancement of Colored People (NAACP)
National Association of Black Accountants (NABA)
National Society of Black Engineers (NSBE)
National Pan-Hellenic Council (NPHC)
Progressive Student Alliance
SGA Diversity Affairs
Society of Hispanic Professional Engineers (SPHE)
Society of Women Engineers
Strange Fruit on Stage Productions
VoIOUT
Women's Coordinating Council (WCC)
Women of Knowledge and Excellence
The Multicultural Greek Council (MGC) at UTK is composed of 5 culturally-based sororities and fraternities. The council is united by their aspirations to increase awareness of their respective cultures, to serve the UT community, and to maintain high academic standards. MGC also coordinates activities between the organizations through social, fundraising, and community service events. Visit the MGC website to learn more about the council and its organizations.

Hosted MGC Organizations
- Delta Phi Lambda Sorority, Inc.
- Lambda Theta Phi Latin Fraternity, Inc.
- Lambda Theta Alpha Latin Sorority, Inc.
- Sigma Theta Rho Fraternity, Inc.
- Lambda Phi Epsilon Fraternity
- Sigma Sigma Rho Sorority, Inc.
- Lambda Phi Epsilon Fraternity
- Sigma Sigma Rho Sorority, Inc.

The National Pan-Hellenic Council (NPHC) at UTK is composed of 8 historically African American sororities and fraternities (four sororities and four fraternities). These organizations live by the values of culture, academic achievement, diversity, community service, leadership, and lifetime brotherhood and sisterhood. NPHC organizations are committed campus leaders that produce and engage in educational and social activities. Visit the NPHC website to learn more about the council and its organizations.

Hosted NPHC Organizations
- Alpha Kappa Alpha Sorority, Inc.
- Iota Phi Theta Fraternity, Inc.
- Omega Psi Phi Fraternity, Inc.
- Sigma Gamma Rho Sorority, Inc.
- Delta Sigma Theta Sorority, Inc.
- Kappa Alpha Psi Fraternity, Inc.
- Phi Beta Sigma Fraternity, Inc.
- Zeta Phi Beta Sorority, Inc.

For more information regarding fraternities and sororities, contact the Office of Fraternity and Sorority Life at (865) 974-2236.
Campus Resources

The university has various offices that provide programs and services to help you in a multitude of areas. We have provided a non-exclusive list of campus resources.

One Stop Express
Student Services

One Stop is your source for assistance with enrollment, registration, financial aid, and payment services. One Stop aims to enhance service to students by managing these student service transactions from one convenient and central location.

https://onestop.utk.edu
(865) 974-1111 | onestop@utk.edu

Center for Career Development

The role of the Center for Career Development is to help students identify career choices, to gain meaningful work experience, and to make contact with potential employers upon graduation. The department has a wide range of programs, services, and resources available to students of all academic levels, and with all majors.

https://career.utk.edu
(865) 974-5435 | career@utk.edu

Student Support Services

This program is designed for students with demonstrated academic need, who are also first-generation college students, from low income families, or who have physical or learning disabilities. The program offers academic classes, free tutoring, and academic coaching and counseling.

https://studentsupport.utk.edu
(865) 974-7900 | studentsupport@utk.edu

University Libraries

In addition to an enormous collection of print and digital resources, UTK’s libraries offer everything from specialized resource librarians and research tools to video streaming services, study and meeting spaces, 3D printing, and special events.

https://www.lib.utk.edu
(865) 974-4351

International House

The I-House welcomes international and domestic students to engage and grow as global citizens by hosting a variety of culturally immersive programs and events throughout the year. Serving as a "home away from home", the I-House encourages cross-cultural exchange between International and American students from various cultures.

ihouse.utk.edu
(865) 974-4453
Pride Center

The Pride Center provides academic and social support for the LGBTQ+ community at UTK. They strive to be a space for all members of the UT Knoxville community to engage with and explore issues relating to gender and sexuality.

pridecenter.utk.edu
(865) 974-7803 | pridecenter@utk.edu

Bias Education and Referrals

Safety, civility, and the exchange of ideas are vitally important to fostering an inclusive campus. The Bias Education and Referral Team includes members of the university community who review bias incident reports, support students involved, and keep the campus community informed and educated on issues related to bias.

bias.utk.edu

Center for Global Engagement

The Center for Global Engagement (CGE) works to lead, coordinate, and support the university’s strategies for global education, research, and engagement. CGE is made up of six units: Asia Engagement Office, English Language Institute (ELI), Global Research Office, International Student and Scholar Services (ISSS), International House, and Programs Abroad (Study Abroad)

https://cge.utk.edu/
(865) 974-3177 | cge@utk.edu

Commission for Blacks

The Commission for Blacks is a body appointed by the Chancellor to advise on planning, implementation, and evaluation of university programs, policies, and services as they relate to Black students, faculty and staff.

https://cfb.utk.edu
cfb@utk.edu

Commission for LGBT People

The Commission for LGBT People is a body appointed by the Chancellor to advise on planning, implementation, and evaluation of university programs, policies, and services designed to improve the status of lesbian, gay, bisexual, and transgender people on the Knoxville campus.

https://cflgbt.utk.edu
lgbtcom@utk.edu
Commission for Women

The Commission for Women is a body appointed by the Chancellor to advise on planning, implementation, and evaluation of university programs, policies, and services designed to improve the status of women on the Knoxville campus of the University of Tennessee.

https://cfw.utk.edu
cfw@utk.edu

Counseling Center

The Student Counseling Center offers workshops, support groups, and psychoeducational resources to help you manage the stresses of college life. Individual, couple, and group counseling, crisis intervention, and psychiatry services are also available for students needing more intensive support. Visit counselingcenter.utk.edu for more information.

counselingcenter.utk.edu
(865) 974-2196 | counselingcenter@utk.edu

Council for Diversity and Interculturalism

The Council advises the campus administration on creating and sustaining a welcoming, supportive, and inclusive campus climate to all groups.

https://cdi.utk.edu
cdi@utk.edu

Dean of Students

The Office of the Dean of Students is dedicated to cultivating an inclusive learning community for students at the University of Tennessee, Knoxville. They value leadership and service, mattering and belonging and compassionate care as essential themes of the student experience.

https://dos.utk.edu
(865) 974-3179 | dos@utk.edu

Student Disability Services

Student Disability Services partners with the campus community in providing equitable access to eligible students while promoting disability-inclusive diversity. To register with SDS for accommodations, call SDS at 865-974-6087 (865-622-6566 for students who are deaf or hard of hearing).

https://sds.utk.edu
sds@utk.edu
English Language Institute

The English Language Institute serves to assist all students in gaining a better understanding of the English language and American culture. The program consists of a full-time intensive course; while students also have elective classes.

https://eli.utk.edu
(865) 974-3404 | eli@tennessee.edu

Office of Equity and Diversity

The Office of Equity and Diversity provides leadership in education and compliance in the development and enhancement of diversity and equity for the personal and institutional growth of the University community.

https://oed.utk.edu
(865) 974-2498

Programs Abroad Office

The Programs Abroad Office is committed to fostering global awareness and academic, personal, and professional growth by offering a broad range of study, intern, research, and service-learning opportunities outside the United States.

https://programsabroad.utk.edu
(865) 974-3177 | volsabroad@utk.edu

Ready for the World Initiative

"Ready for the World: The International and Intercultural Awareness Initiative" is a part of a long-range plan to transform the campus culture and best prepares students to work and compete in the diverse global society.

https://international.utk.edu/ready-for-the-world/
international@utk.edu or scholars@utk.edu
(865) 974-3177

Safe Zone

The Safe Zone program is an educational program that raises awareness about issues faced by LGBTQIA+ people and provides ways for students, faculty, and staff to make UT an inclusive and welcoming campus.

https://safezone.utk.edu
(865) 974-7803 | pridecenter@utk.edu
**Student Health Center**
The Student Health Center provides a wide range of services to keep you healthy. Although some same-day appointments are available, it’s best to schedule appointments in advance. Visit studenthealth.utk.edu for more information.

https://studenthealth.utk.edu
Appointments: (865) 974-5080

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**Academic Success Center**
The Academic Success Center provides tutoring, supplemental instruction, academic coaching, and student support programs.

studentsuccess.utk.edu
(865) 974-6641 | studentsuccess@utk.edu

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**Center for Health Education and Wellness**
The Center for Health Education and Wellness (CHEW) empowers all Volunteers to thrive by cultivating personal and community well-being. CHEW aims to fulfill this mission by helping the UT community prioritize holistic wellness.

https://wellness.utk.edu
(865) 974-5725 | wellness@utk.edu

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**Office of Title IX**
The University of Tennessee is committed to creating and maintaining a safe and non-discriminatory learning, living, and working environment free from sexual misconduct, relationship violence, stalking, and retaliation. The Office of Title IX works collaboratively to educate the campus community, prevent incidents, support those in need, and address Title IX-related concerns.

https://titleix.utk.edu
(865) 974-9600 | titleix@utk.edu
Knoxville and its surrounding area is a cool place to live and explore. Here are a few places to start:

**Art Galleries**

**UT Art Gallery** | 106 South Gay St. Knoxville, TN 37902 | (865) 673-0802
https://downtown.utk.edu

**Ewing Gallery** | 1715 Volunteer Blvd. Knoxville, TN 37996 | (865) 974-3200
http://www.ewing-gallery.utk.edu/

**Knoxville Museum of Art** | 1050 World’s Fair Park Dr. Knoxville, TN 37916
(865) 525-6101 | http://www.knoxart.org/

**McClung Museum of Natural History & Culture** | 1327 Circle Park Dr. Knoxville, TN 37996
(865) 974-2144 | http://mcclungmuseum.utk.edu/

**Automotive**

**Diamond Car Wash & Deli** | 2908 E Magnolia Ave. Knoxville, TN 37914 | (865) 712-7201
http://www.diamondcarwashanddeli.com

**Mr. Cool Complete Auto Care** | 8062 Kingston Pike Knoxville, TN 37919-5524 | (865) 470-0890
https://mrcoolautorepair.com

**Banking**

**Bank of America** | 550 W Main St., Suite 800 Knoxville, TN 37902 | (865) 541-6000

**Branch Banking & Trust Co (BB&T) en Espanol** | 1235 E Weisgarber Rd. Knoxville, TN 37909
(865) 212-2200

**Branch Banking & Trust Co (BB&T)** | 900 S Gay St., Fourth Floor Knoxville, TN 37902
(865) 766-8620

**FirstBank** | 520 W. Summit Hill Drive Suite B101, Knoxville, TN 37902 | (865) 544-1100

**Regions Bank** | 1831 Cumberland Ave, Knoxville TN 37916 | (865) 734-4667

**First Horizon Bank** | 800 S Gay St., Fourth Floor Knoxville, TN 37929 | (865) 971-2114

**Home Federal Bank of Tennessee** | 406 Union Ave., Suite 450 Knoxville, TN 37902
(865) 541-6400

**SunTrust Bank** | 625 S. Gay St. Knoxville, TN 37902 | (865) 291-9203

**UT Federal Credit Union** | 2100 White Ave. Knoxville, TN 37916 | (865) 971-1971
Beauty

Bates Barber & Beauty | 2519 Martin Luther King Jr Ave, Knoxville, TN 37914 | (865) 522-9343

Carmen’s Hair Salon | 4424 Holston Dr, Knoxville, TN 37914 | (865) 971-4809

Creative Impressions Unlimited | 1419 E Magnolia Ave, Knoxville, TN 37914 | (865) 544-1137

Diamond Cutz Barbershop | 4720 Western Ave, Knoxville TN 37921 | (865) 522-7009

Embrace Your Face | 7031 Middlebrook Pike, Knoxville TN 37909 | (865) 608-0898

Gam’s Hair Fashions Barber Shop | 1524 University Ave, Northwest Knoxville, TN 37921 | (865) 544-0329

Kreative Kutz | 2330 Merchant Dr. Knoxville, TN 37912 | (865) 951-0548

Makeover’s Salon | 4138 Asheville Hwy, Knoxville, TN 37914 | (865) 522-1839

Pure Essence Salon | 806 E Magnolia Ave, Knoxville, TN 37914 | (865) 247-7912

Salon De Beaute | 2406 E Magnolia Ave, Knoxville, TN 37914 | (865) 525-7700

Salon Matias | 2548 Byington Solway, Knoxville, TN 37931 | (865) 693-3240

Salon Silhouette TN | 5911 Kingston Pike, Knoxville, TN 37919 | (865) 394-6919

T’s Barber Shop | 3006 Tazewell Pike Knoxville, TN 37918 | (865) 385-5381

Vivian’s Shear Elegance | 4400 Schubert Rd. Knoxville, TN 37912 | (865) 219-8335

Community Centers & Civic Organizations

Arnstein Jewish Community Center | 6800 Deane Hill Dr. Knoxville, TN 37919 | (865) 690-6343

Beck Cultural Center | 1927 Dandridge Ave. Knoxville, TN 37915-1909 | (865) 524-8461
http://www.beckcenter.net/

Centro Hispano de East Tennessee | 2455 Sutherland Ave. Knoxville, TN 37919 | (865) 522-0052 | http://www.centrohispanotn.org/

Hola Hora Latina | 100 S Gay St. Knoxville, Suite 112 TN 37902 | (865) 335-3358
https://holahoralatina.org

Knoxville Area Urban League | 1514 E Fifth Ave. Knoxville, TN 37917 | (865) 524-5511
http://www.thekaul.org/

Knoxville Branch of the Tennessee Chapter of the NAACP | PO Box 14096, Knoxville TN 37914 | (865) 622-4748 | kcnaacp@gmail.com
Knox Pride | https://knoxpride.com

Knoxville Feminist Action Brigade | https://www.facebook.com/KnoxFeministAction/

PFLAG Oak Ridge | Parents, Families & Friends of Lesbians & Gays (PFLAG) is a national non-profit organization with over 200,000 members and supporters and over 500 affiliates in the United States.
https://pflag.org/chapter/pflag-oak-ridge | backusanne@comcast.net

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**Media & Advertising**

The Daily Beacon | 11 Communications Building Knoxville, TN 37996
(865) 974-3231 | utdailybeacon.com

Knoxville News-Sentinel | 2332 News Sentinel Dr. Knoxville, TN 37921 | (865) 342-6870

Out And About Newspaper | (Nashville-Knoxville-Atlanta-Chattanooga)
Local and regional news for our community | (615) 596-6210 | editor@outandaboutnewspaper.com | https://outandaboutnashville.com

Phoenix Literary Magazine | 11 Communications Building Knoxville TN 37996
(865) 974-3231824-1021 | https://studentmedia.utk.edu/phoenix-literary-magazine/

Hot 104.5 - The Beat of Knoxville | 1533 Amherst Road, Knoxville TN 37909 | (865) 824-1021
https://www.hot1045.net

Jammin’ 99.7 WJBE Radio | "Just the Best Everyday!" | 2348 Martin Luther King Ave, Knoxville TN 37915 | (865) 247-6928 | https://wjbe.org

WKXZ RADIO 93.5 FM | Hispanic Radio Station | 406 East Broadway Lenoir City, TN 37771 | (865) 310-6051

WUTK Radio 90.3 FM - UT’s College of Rock
Independent, non-commercial college radio station owned by the University of Tennessee. All programs are student produced.
P103 Andy Holt Tower Knoxville, TN 37996-0333 | (865) 974-1120 | https://wutkradio.com
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<th>Religious Organizations</th>
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<tr>
<td><strong>Bethel AME Church</strong></td>
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<td><strong>Catholic Hispanic Ministry</strong></td>
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<tr>
<td><strong>Church of the Savior</strong></td>
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<td><strong>Clayborn Temple AME Church</strong></td>
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<td><strong>Clinton Chapel AME Zion Church</strong></td>
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<td><a href="https://www.facebook.com/clintonchapelknox/">https://www.facebook.com/clintonchapelknox/</a></td>
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<td><strong>Edgewood Chapel AME Zion Church</strong></td>
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<td><strong>Episcopal Church of the Good Shepherd</strong></td>
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<td><a href="mailto:cotgs@bellsouth.net">cotgs@bellsouth.net</a></td>
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<td><strong>Eternal Life Harvest Center</strong></td>
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<td><strong>Farragut Presbyterian Church</strong></td>
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<td><strong>Fifth Avenue Baptist Church</strong></td>
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<td><a href="https://fifth-avenue-baptist-church.business.site">https://fifth-avenue-baptist-church.business.site</a></td>
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<td><strong>First AME Zion Church</strong></td>
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<td><a href="https://www.facebook.com/First-AME-Zion-Church-124385314316381/">https://www.facebook.com/First-AME-Zion-Church-124385314316381/</a></td>
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<td><strong>First Calvary Baptist Church</strong></td>
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<td><a href="http://www.knoxcalvary.com">http://www.knoxcalvary.com</a></td>
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<td>Church Name</td>
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<tr>
<td>First Presbyterian Church of Oak Ridge</td>
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<td>Foster Chapel Baptist</td>
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<td>Freedom Fellowship Christian Church</td>
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<td>Greater Warner Tabernacle A.M.E. Zion Church</td>
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<td>Iglesia Cristiana en Woodlawn</td>
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<td>Logan Temple AME Zion Church</td>
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<td>Lomax Temple A.M.E. Zion Church</td>
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<td>Mattie E. Coleman CME Church</td>
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<td>Metropolitan Community Church</td>
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<td>New Covenant Baptist Church</td>
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<td>Overcoming Believers Church</td>
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<td>Tabernacle Baptist Church</td>
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<td>Tennessee Valley Unitarian Universalist Church</td>
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<td>Tyson House Episcopal and Lutheran Campus Ministry</td>
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<td>Wallace Chapel AME Zion Church</td>
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</table>
Resource Agencies

**Highlander Center** | 1959 Highlander Way New Market, TN 37820 | (865) 933-4334
[https://www.highlandercenter.org](https://www.highlandercenter.org)

**Hispanic Chamber of Commerce** | 17 Market Square # 201 Knoxville, TN 37902
(865) 659-4652 | mail@hccet.org | [http://www.hccet.org](http://www.hccet.org)

**Robledo Translations** | 11130 Kingston Pike #202 Knoxville, TN 37934 | (865) 805-3866

**Spanish Language Solutions** | Spanish5@att.net | (865) 384-5087

**Tennessee Immigrant & Refugee Rights Coalition**
2195 Nolensville Pike Nashville, TN 37211 | (615) 833-0384

Restaurants/ Catering

**All Occasion Catering** | 922 N Central Knoxville, TN 37917 | (865) 521-1300
[https://www.alloccasioncatering.com](https://www.alloccasioncatering.com)

**Brazeiros Brazilian Steakhouse** | 6901 Kingston Pike Knoxville, TN 37919
(865) 247-0295 | [https://www.brazeiros.com](https://www.brazeiros.com)

**Cancun Mexican Restaurant** | [https://cancunknox.com](https://cancunknox.com)
*Senor Taco location – 3325 N Broadway St, Knoxville, TN 37917 | (865) 688-4030
*South – 4409 Chapman Hwy. Knoxville, TN 37920 | (865) 577-8881
*West – 4100 Crippen Rd, Knoxville, TN 37918 | (865) 377-3675

**Casa Don Gallo** | 7741 S Northshore #108 Knoxville, TN 37919 | (865) 692-1310
[http://www.casadongallomex.com](http://www.casadongallomex.com)

**Chaiyo’s Thai and Sushi Bar** | 601 James Agee St, Knoxville, TN 37916 | (865) 249-8081
[http://www.chaiyosrestaurant.com](http://www.chaiyosrestaurant.com)

**Chandler's Deli** | 3101 E Magnolia Ave. Knoxville, TN 37914 | (865) 595-0212

**Chez Guevara Restaurant** | 8025#A Kingston Pike, Knoxville, TN 37919 | (865) 690-5250
[https://www.facebook.com/chez.guevara.knoxville/](https://www.facebook.com/chez.guevara.knoxville/)

**Dead End BBQ** | 3621 Sutherland Ave, Knoxville TN 37919 | (865) 212-5655
[https://www.deadendbbq.com](https://www.deadendbbq.com)

**Diamond Wash & Deli** | 2908 E. Magnolia, Knoxville TN 37914 | (865) 712-7201
[http://www.diamondcarwashanddeli.com](http://www.diamondcarwashanddeli.com)

**Dragon Den** | 10205 Kingston Pike Knoxville, TN 37922 | (865) 692-2988
[https://dragondenknox.wordpress.com](https://dragondenknox.wordpress.com)
El Charro | 3816 Sutherland Ave. Knoxville, TN 37919 | (865) 584-9807 | https://elcharroknoxville.com

Far East Market | 9111 Executive Park Dr. Knoxville, TN 37923 | (865) 694-8317 | http://fareastknoxville.com/

Freaky Wingz & Catering | 2517 Martin Luther King Jr Ave, Knoxville TN 37914 | (865) 771-4428 | https://www.facebook.com/freakyzwingz/

Goodwin's South of the River Food Truck | (865) 389-4150 | https://www.facebook.com/goodwinssouthoftheriver/

Heart & Soul Catering | Christopher Baylock, Owner | PO Box 6065 Knoxville, TN 37614 | (865) 548-7110

Jackie's Dream | 1008 E Woodland Ave, Knoxville, TN 37917 | (865) 219-5789 | knoxvillesoulfood.com

Jai Dee Thai & Japanese Cuisine | 823 Melrose Place, Knoxville TN 37916 | (865) 249-7539 | http://www.jaidee865.com

Kaya Korean Restaurant | 7818 Montvue Center Way, Knoxville TN 37919 | (865) 691-0237

Kealoha Cakes | 401 South Gallaher View, Knoxville TN 37919 | (865) 257-0436 | https://www.facebook.com/kealohacakestn/

Kianga's Kitchen | (865) 406-8828 | https://www.facebook.com/Kiangaskitchen/

King Tut's Grill | 4132 Martin Mill Pike Knoxville, TN 37920-3031 | (865) 573-6021 | www.facebook.com/pg/Kingtutgrillknoxville/

Lotus Garden | 460 Cedar Bluff Rd. Knoxville, TN 37923 | (865) 690-5788 | https://www.lotusgardenknoxville.com

Nama Sushi Bar | https://namasushibar.com
*Downtown – 135 S Gay St. Knoxville, TN 37902 | (865) 633-8539
*Bearden – 5130 Kingston Pike Knoxville, TN 37919 | (865) 588-9811
*Cedar Bluff - 260 N Peters Rd, Knoxville, TN 37923 | (865) 500-NAMA (6262)

Oakwood BBQ Knoxville - Food Truck | (865) 235-1013 | https://oakwoodmm.com

Pela Ice Cream LLC | 2100 Jones St. Knoxville, TN 37920 | (865) 748-6983

Philippine Connection | 3225 E Magnolia Ave. Knoxville, TN 37914 | (865) 522-5276

SK African Cuisine | 3627 Western Ave, Knoxville, TN 37921 | (865) 444-1130

Smash Mouth BBQ | 6659 Oak Ridge Hwy, Knoxville TN 37931 | (865) 384-0485

<table>
<thead>
<tr>
<th>Business Name</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>ZIP Code</th>
<th>Phone Number</th>
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<tr>
<td>Soccer Taco</td>
<td>9 Market Square Knoxville, TN</td>
<td>Knoxville</td>
<td>TN</td>
<td>37902</td>
<td>(865) 544-4471</td>
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<td>Sunrise Supermarket</td>
<td>8509 Kingston Pike Knoxville, TN</td>
<td>Knoxville</td>
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<td>37919</td>
<td>(865) 693-2677</td>
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<td>Sweet P's BBQ &amp; Catering</td>
<td>410 W Jackson, Knoxville, TN</td>
<td>Knoxville</td>
<td>TN</td>
<td>37902</td>
<td>(865) 281-1738</td>
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<td>Tammy's Fish &amp; Fried Green Tomatoes Food Truck</td>
<td>4033 Holston Drive, Knoxville TN</td>
<td>Knoxville</td>
<td>TN</td>
<td>37914</td>
<td>(865) 363-9224</td>
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<tr>
<td>Taqueria La Herradura Food Truck</td>
<td>2625 N Broadway, Knoxville TN</td>
<td>Knoxville</td>
<td>TN</td>
<td>37917</td>
<td>(865) 957-1170</td>
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<td>Taste of Thai</td>
<td>8926 Town and Country Cir, Knoxville, TN</td>
<td>Knoxville</td>
<td>TN</td>
<td>37923</td>
<td>(865) 691-4442</td>
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<td>Tienda Nony-International Marketplace</td>
<td>8373 #500 Kingston Pike Knoxville, TN</td>
<td>Knoxville</td>
<td>TN</td>
<td>37919</td>
<td>(865) 691-2424</td>
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<td>Wasabi Japanese Steakhouse</td>
<td><a href="http://www.wasabi-steakhouse.com">Website</a></td>
<td>Knoxville</td>
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<td>Wok n Roll</td>
<td>2828 E Magnolia Ave, Knoxville TN</td>
<td>Knoxville</td>
<td>TN</td>
<td>37914</td>
<td>(865) 523-2128</td>
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<td>Yassin’s Felafel House</td>
<td><a href="http://www.yassinsfalafelhouse.com">Website</a></td>
<td>Knoxville</td>
<td>TN</td>
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<td>Yummy Yummy Teriyaki</td>
<td>4409 R Chapman Hwy, Knoxville TN</td>
<td>Knoxville</td>
<td>TN</td>
<td>37920</td>
<td>(865) 573-3188</td>
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**Additional BIPOC-Owned Businesses**

- **Afro Mermaid Skincare** - @frommermaidskincare
- **Astonish Hair Collection** - @astonishcollection
- **Au Naturel by Jennifer** - @aunaturelbyjennifer
- **Cured by Coco** - @cured.bycooco
- **Dulcie’s Cafe** - @dulciescafe
- **Hair By Sha** - @hairbysha_
- **Hamp’s True Definition Barbershop** - @truedefinition19
Harper's Naturals - @harpers_naturals
IDK Crabshack & More - @idkfoodsknox
Ingrid Cozart - @cozartingrid
K. D. Style Studio - @kdstylestudio
Kira the Nailtique - @kira_the_nailtique
KiRA/ The Spa Suites - @kirathespasuites
Kristen KC Coleman - @kristenkccoleman
LA Rain Lashes - @larainlashes
Mer Mer’s Bakery - @mermersbakery
Natural Aesthetics Diverse Studio - @mizkip
Pampered by Porsche - @pamperedbyporsche
Rocky Top Sugar Shoppe - @rockytopsugarshoppe
Silbeauty Empire - @silbeautyempire
The Fox Den Hair Hangout - @thefoxden_hairhangout
Wildly Lavish Soap Studio - @morganiswildlylavish
Wink’n Minks - @wink_n_minks
Tourism & Entertainment

**Alive After Five** | At Knoxville Museum of Art | Music series on Friday evenings | (865) 525-6101 | [https://www.knoxart.org](https://www.knoxart.org)

**Cherokee Heritage Day** | August at James White Fort | (865) 525-6514
Features a reenactment of the signing of the "Treaty of the Holston" between the Cherokee Nation and Governor William Blount, representative for the United States Government.

**Christmas in the City** | November through December throughout Knoxville | (865) 215-4248
Riverlights Festival's Boat Parade, Fantasy of Trees, performance of The Nutcracker by the Appalachian Ballet, and the Santa Claus Parade

**Davy Crockett's Birthday Party** | August at East Tennessee Historical Society | 865) 215-8824
Each year on the second Saturday of August, the East Tennessee Historical Society hosts a birthday party fit for a "King of the Wild Frontier." Enjoy participating in hands-on crafts and games, storytelling, and, of course, birthday cake!

**Dogwood Arts Festival** | April throughout Knoxville | [https://www.dogwoodarts.com](https://www.dogwoodarts.com) | (865) 637-4561
Annual celebration features dogwood trail, open gardens, arts and crafts shows, food, music and family fun.

**Greek Fest** | September at St. George Greek Orthodox Church | (865) 522-5043
Enjoy authentic Greek cuisine, live Greek music and folk dancing and shop for imported Greek items.

**Hola Festival** | [VisitKnoxville.com/event/holafestival/6795/](https://VisitKnoxville.com/event/holafestival/6795/) | Location - Market Square | (865) 335-3358

**Knoxville Botanical Gardens and Arboretum** | 2743 Wimpole Avenue Knoxville, TN 37914 | (865) 862-8717 | info@knoxgarden.org | knoxgarden.org
KBGA is open to the public 365 days a year, dawn to dusk. Free Admission

**Knoxville PrideFest** | [https://knoxpride.com](https://knoxpride.com)
The East Tennessee Equality Council’s mission is to provide and conduct educational, cultural, and informational programs supporting the Gay, Lesbian, Bisexual, and Transgender community throughout East Tennessee.

**Knoxville Zoological Gardens** | 3500 Knoxville Zoo Dr. Knoxville, TN 37914 | (865) 637-5331, ext 376 | [https://www.zooknoxville.org/](https://www.zooknoxville.org/)

**Kuumba Festival** | June | (865) 215-1450
Names for the Swahili word that means "creativity," event showcases visual arts, folk arts, dance, theater, music, storytelling, games and food.

**Martin Luther King Jr. Day** | January throughout Knoxville | (865) 524-0795
Celebration includes a parade, memorial service, a Black Inventors Exhibit and a tribute featuring the Martin Luther King, Jr. Commemorative Choir by the Knoxville Symphony and Chamber Orchestra.
Nativity Pageant of Knoxville | December at Knoxville Civic Coliseum | (865) 579-5323
A professionally directed pantomime drama, that combines a cast of over 90, with moving narration, realistic sets, authentic costumes, and live animals to create a beautiful and powerful presentation of the Christmas story.

Rossini Festival Italian Street Fair | May at Gay Street | (865) 546-4280
Annual event draws thousands to celebrate the color, fun and excitement of Italian opera; featuring food, beverages, artisans, activities, amusements and multicultural entertainment on three outdoor stages.

Shakespeare on the Square | July & August at Market Square
A festival of Shakespearean Plays presented annually by the Tennessee Stage Company.

Tennessee Valley Fair | September at Chilhowie Park | (865) 215-1470
Exhibits, tractor pulls, livestock contests, music, food, rides and more!

Visit Knoxville | https://www.visitknoxville.com | (865) -523-7263
Visit Knoxville is the official Convention and Visitors Bureau for Knoxville and Knox County.

Women's Basketball Hall of Fame | https://www.wbhof.com | (865) 633-9000
The Women’s Basketball Hall of Fame opened in June 1999 in Knoxville, Tennessee. It is the only facility of its kind dedicated to all levels of women’s basketball.
Emergency Information

UT Police
865-974-3111 (Emergency)
865-974-3114 (Non-emergency)
Environmental Health and Safety | 865-974-5084
Office of Emergency Management | 865-974-3061
Public Information Officer | 865-974-1094

SAFETY REFERENCE NUMBERS
Emergency | 911
Facilities Services (Emergency) | 865-946-7777
Distressed Student Protocol | 865-974-HELP (4357)
Distressed Employee Hotline | 865-946-CARE (2273)
Campus Information | 865-974-1000
Emergency Information Line | 865-656-SAFE (7233)
UT Institute of Agriculture Safety | 865-974-4904

LiveSafe App
This suite of safety resources serves the Volunteer community.
Place an emergency call, report an incident or concern, or invite a friend or family member to virtually walk or drive with you.
prepare.utk.edu/app