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Hello new VOLS and welcome to the University of Tennessee, Knoxville! We know that navigating a new space can often be a challenge, so the Office of Multicultural Student Life has created a resource handbook to help guide you on your way to success. This handbook includes information about our office, campus resources, and community partners.

I am personally inviting you to visit our office, which is housed in the Frieson Black Cultural Center. We would love for our space to be your “home away from home”. We are a place where all members of our community can explore, appreciate, and celebrate their identities, similarities, and differences through cultural programming and leadership development opportunities.

Whether you are looking for a location to eat lunch and hang out with friends, or a quiet place to study and receive tutoring, our office is the place for you.

We hope to see you soon!

- Tanisha L. Jenkins
  Director
The University of Tennessee, Knoxville has been paving the way in education since 1794. The university’s primary mission is to move forward the frontiers of human knowledge and enrich and elevate the citizens of the state of Tennessee, the nation, and the world. The University of Tennessee consists of 11 colleges that provide 900+ programs of study on the Bachelor and Graduate degree levels.

In Fall 2017, the University of Tennessee, Knoxville enrolled 28,321 students. Of these students, 22,317 were undergraduates and 85% of undergraduates are from the state of Tennessee. Demographically, 24% of all students identify as non-white, and we have provided that data graphically below:
The Frieson Black Cultural Center (FBCC) is the home of the Office of Multicultural Student Life. Conveniently located at the corner of Melrose Avenue and Melrose Place, this 13,700 square foot building not only contains numerous organizations, programs, and services, but is home to a rich history as well. The building, which was originally called the Black Cultural Center, underwent a name change to honor the generous donation of Ron and Don Frieson. The Friesons are identical twins from Memphis, TN that attended the university in the 1970s. Their $1 million dollar donation will aid the office in continuing to dedicate its time and resource to creating a diverse and inclusive environment for all students at the university.

The FBCC features a library, computer lab, student lounge, gallery, multipurpose rooms, student organization suite, conference room, tutorial suites, and administrative offices. This space is open to not only students, but to campus and community partners as well. The FBCC can accommodate groups of up to 120 people. In addition, a number of services are available including audio-visual equipment rental, telecommunications, and computer services.

If you need a welcoming place to lounge, desire to host an event, or wish to learn more about our building and its rich history, please feel free to contact us or visit!
Multicultural Student Life contributes to an inclusive learning environment by enhancing institutional efforts in retaining and graduating students prepared for a diverse global society. We promote the academic success, equality, and leadership development of students through programs and services that holistically address cultural, educational, and civic growth.

**Core Values**

- **E** quality and social justice
- **M**otivation
- **P**rogressive partnering
- **O**pportunities and dialogue
- **W**elcoming student-focused environment
- **E**thical leadership
- **R**espect and civility
- **M**entorship and student success
- **E**xcellence in academics
- **N**ew and innovative practices
- **T**ransformative education

**Goal 1:** Provide personal and professional enrichment opportunities.

**Goal 2:** Provide academic support services that contribute to improved retention rates of students.

**Goal 3:** Serve as a resource for students and information related to underrepresented students.

**Goal 4:** Promote cultural diversity and multicultural education through outreach efforts to campus, local, regional, and national communities.

**Goal 5:** Develop and maintain relationships with other departments to represent the concerns and issues of underrepresented students.
Academic Support Unit

The Academic Support Unit helps students to matriculate through the university. Read below to learn more about the Book Loan Program & Tutorial Program, and our Finals Prep events.

Book Loan Program
This program provides an opportunity for students to borrow up to two books, free of charge, for the duration of the semester. Please remember to complete the Book Loan Application prior to attempting to pick up your books. The application is located at: https://multicultural.utk.edu/services/book-loan/

Tutorial Program
This program provides free tutoring to students in a variety of subject areas including: math, biology, chemistry, English, and various foreign language. Walk-in times are Tuesday and Wednesday. It is recommended that you book your appointments online through your MYUTK Portal. Enter MYUTK, locate "UTK Academic Links", and click on GradesFirst.

Finals Prep
This service is scheduled each semester during the university’s study period. The FBCC is open for extended hours, providing students with an atmosphere conducive to studying, as well as light snacks to help them stay refreshed and alert while preparing for final exams.
Asian American Association
The Asian American Association promotes awareness of Asian American issues, serves as a representative voice of the Asian American community, celebrates the diversity and commonalities of Asian Americans, and provides social support networks to their members. The Asian American Association welcomes all members of the UT community regardless of race, religion, or national origin to join in raising cultural awareness and fostering unity and understanding among Asians, Asian Americans, and all other peoples of the UT community.

Black Cultural Programming Committee
The Black Cultural Programming Committee (BCPC) was established in 1979 by the Office of the Dean of Students. Since its inception, the Committee's objectives have been to develop and present programs, foster an atmosphere for the interaction and unity of African American students, and to serve as a catalyst to motivate the African American students' self-development, discovery, and esteem during their educational career.

BCPC also has a street team that consists of dedicated students who aid the organization in promoting their programs to the campus and surrounding areas.

Brothers United for Excellence
Brothers United for Excellence (BUE) seeks to support the matriculation of male students of color by providing academic, social and professional resources, as well as promoting student engagement at the University of Tennessee, Knoxville, and the surrounding Knoxville community.

Diversity Educators
Diversity Educators (DE) is a group of students who volunteer their time educating their fellow peers about topics surrounding diversity and inclusion. Their topics range from recognizing and understanding privilege to the oppression of varying communities. Through these workshops, they strive to empower students to be leaders in our diverse community.

In 2018, the group was awarded the Charles R. Burchett Extraordinary Contributions to Campus Life Citation as well as the Commitment to Diversity and Inclusion Award from the Division of Student Life.
Latin American Student Organization

The Latin American Student Organization (LASO) believes that we can connect the world through different cultures. They want to spread knowledge of the Hispanic community and create a bridge linking their organization to the UT campus and around Knoxville. They hope the Hispanic community and those with an interest in their culture to not only feel welcome, but involved.

Their current areas of focus include, but are not limited to: educating people on the Hispanic culture, reaching out to the Hispanic community on and off campus, and uniting the Hispanic community with others.

Multicultural Mentoring Program

The Multicultural Mentoring Program (MMP) provides personal support, assistance, social guidance, and positive campus survival skills to first-year students of color by developing activities and interactions with upper-class students to address personal needs. This program aims to improve each participants academic success as well as social experience, in an effort to retain and recruit students of color.

Sophisticated Queens Unafraid and Driven

Sophisticated Queens Unafraid and Driven (S.Q.U.A.D.) aims to unite, support, and promote success for women of color on campus and throughout the Knoxville community, by encouraging academic and personal achievement, while simultaneously building self-confidence.

Taking Action for Social Conscience Force

TASC Force (Taking Action for Social Conscience) is a non-profit student run organization at the University of Tennessee at Knoxville. They have both a community and global mission to effectively impact the community with altruistic behavior. Their mission is to raise awareness about human/social issues around the world.
<table>
<thead>
<tr>
<th>Signature Programs</th>
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<tbody>
<tr>
<td><strong>Welcome Back Celebration</strong></td>
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<tr>
<td>The Office of Multicultural Student Life hosts an annual Welcome Back Celebration! This Fall semester open house is a great way to meet new people from diverse backgrounds, make new friends, and connect with important campus and community resources. First year and returning students will have the opportunity to learn about getting involved with our multicultural organizations, while enjoying live entertainment from student organizations.</td>
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<tr>
<td><strong>Caribbean Splash Jam Pool Party</strong></td>
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<tr>
<td>The Annual Caribbean Splash Jam Pool Party is one of the first social and recreational programs of the year and has served as a signature event in the UT Welcome Week Celebration. The Black Cultural Programming Committee (BCPC) hosts this pool party to provide an opportunity for students to engage in a festive and fun environment. The Caribbean Splash Jam is a poolside mixer, complete with light refreshments, live music, fun games, and great entertainment.</td>
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<tr>
<td><strong>Black Issues Conference</strong></td>
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<td>The annual Black Issues Conference is coordinated by the Office of Multicultural Student Life and the UTK Chapter of the NAACP. This conference offers a forum for the discussion and exploration of issues affecting the African American Community. The conference features a keynote speaker, various workshops, and a panel discussion led by undergraduate and graduate students, faculty, staff, and members of the community.</td>
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<tr>
<td><strong>Multicultural Graduation Celebration &amp; Recognition Ceremony</strong></td>
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<td>The Multicultural Graduation Celebration provides a wonderful opportunity for students, faculty, staff, and families to celebrate and honor our Fall, Spring, and Summer graduates. In addition we honor students who have achieved academic excellence and or received recognition throughout the year. We host this event to give our diverse student body an opportunity to come together and celebrate their achievements.</td>
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<tr>
<td><strong>Mahogany Soul Cafe</strong></td>
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<td>Do you enjoy good music, poetry, art, theater, and spoken word? Mahogany Soul Cafe is the premiere coffee house on the UT campus. Come and enjoy the beauty of the performing arts as students, faculty, and staff perform. Mahogany Soul Cafe features the infamous open-mic performances. This is a great way to express yourself and share your talents. Join us on the last Tuesday of each month in the Frieson Black Cultural Center for Mahogany Soul Cafe.</td>
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<tr>
<td><strong>Frieson Fridays</strong></td>
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<td>Our office sponsors Frieson Fridays. These cookouts, which we allow student organizations to host, are an opportunity to eat and fellowship with students, faculty, and staff. Subscribe to our newsletter and follow our social networks for updates on when these events will be occurring.</td>
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<tr>
<td><strong>Diversity Dialogues</strong></td>
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<td>Diversity Dialogues is an interactive series that facilitates conversations around the challenging subjects of diversity, inclusion, and acceptance. Each event takes a deep dive into a specific area of diversity, and provides a safe space for students and the UT community to discuss the issues and successes of that topic. A few topics our dialogues address include race, culture, gender, stereotypes, intersectionality, diversity and multiculturalism in our community and around the world.</td>
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<tr>
<td><strong>Cultural Excursion</strong></td>
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<td>The Office of Multicultural Student Life host an annual Cultural Excursion. On March 10 -13, 2018, the office is visiting the National Museum of African American History and Culture in Washington DC. The registration for the 2018 Cultural Excursion is now open. You can register at <a href="https://tiny.utk.edu/culturalexcursion">https://tiny.utk.edu/culturalexcursion</a>. Students will be chosen to attend the Cultural Excursion after meeting the following requirements: Full-time student at UTK, cumulative GPA of a 3.0, Pay $100 registration fee.</td>
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Additional Multicultural Student Organizations

The university is home to a variety of organizations that offer unique social, educational, a supportive roles to individuals seeking multicultural opportunities. Below is a list of several multicultural organizations outside of our office. For more information on these organizations visit: https://utk.campuslabs.com/engage/

Do not see what you are looking for? Contact us and we will help you in your search.

- African Student Association (ASA)
- Asian American InterVarsity (AAIV)
- Bangladesh Students Association (BSA)
- Black Educators of Tomorrow (BET)
- Black Law Students Association (BLSA)
- Black Student Union at the University of Tennessee (BSU)
- Campus Entertainment Board (CEB)
- Chinese Students and Scholars Association (CSSA)
- Collegiate Black Christians (CBC)
- Diaspora Student Association (DSA)
- Indian-American Association (IAA)
- Latin American Student Organization (LASO)
- Law Women
- Love United Gospel Choir (LUGC)
- Manthan: Indian Student Organization
- Minority Association of Pre-Medical Students (MAPS)
- Minority Enhancement for the University of Tennessee (ME4UT)
- Minorities in Agriculture, Natural Resources, and Related Sciences (MANRRS)
- Multicultural Graduate Student Organization (MGSO)
- Multicultural Greek Council
- Muslim Student Association (MSA)
- National Association for the Advancement of Colored People (NAACP)
- National Association of Black Accountants (NABA)
- National Society of Black Engineers (NSBE)
- Native American Student Association (NASA)
- National Pan-Hellenic Council (NPHC)
- Progressive Student Alliance
- SGA Diversity Affairs
- Society of Hispanic Professional Engineers (SPHE)
- Society of Women Engineers
- Strange Fruit on Stage Productions
- Turkish Student Association (TSA)
- VolOUT
- Women’s Coordinating Council (WCC)

For more information regarding fraternities and sororities, contact the Office of Fraternity and Sorority Life at (865) 974-3179.
Campus Resources

The university has various offices that provide programs and services to help you in a multitude of areas. We have provided a non-exclusive list of campus resources.

**One Stop Express Student Services**

One Stop is your source for assistance with your enrollment, registration, financial aid, and payment services. One Stop aims to enhance service to students by managing these student service transactions from one convenient and central location.

Hodges Library Ground Floor
1015 Volunteer Blvd.
(865) 974-1111

**Center for Career Development**

The role of the Center for Career Development is to help students identify career choices, to gain meaningful work experience, and to make contact with potential employers upon graduation. The department has a wide range of programs, services, and resources, available to students of all academic levels, and with all majors.

(865) 974-5435

**Educational Advancement Program**

This program is designed for students with demonstrated academic need, who are also first-generation college students, from low income families, or who have physical or learning disabilities. The program offers special classes, free tutoring, and academic coaching and counseling.

821 Volunteer Blvd.
Greve Hall | Room 302
Knoxville, TN 37996
(865) 974-7900
eap@utk.edu

**John C. Hodges Library**

The University of Tennessee Libraries serves the flagship campus of the state university system. The UT Libraries supports the teaching, research, and service mission of the university.

1015 Volunteer Blvd.
Knoxville, TN 37996
(865) 974-4351

**International House**

The I-House serves as a "home away from home" for international students. They promote and encourage cross-cultural exchange between American students from various cultures and student from other cultures around the world. Everyone is welcome there because we are all citizens of the world.

1623 Melrose Avenue
Knoxville, TN 37996
(865) 974-4453
ihouse@utk.edu
Pride Center

The Pride Center works to provide a safe and welcoming environment for UT’s diverse lesbian, gay, bisexual, transgender, queer, questioning, intersex, and asexual communities.

1616 Melrose Avenue
Melrose Hall | F-130
Knoxville, TN 37996
(865) 974-7803
pridecenter@utk.edu

Bias Protocol

Any student found to be responsible for an act of bias, which violates university Standards of Conduct, will be subject to disciplinary sanctions up to and including permanent dismissal from the university. Similarly, any faculty or staff member found to be responsible for an act of bias, which violates university policy, will be subject to disciplinary action up to and including termination from the university. For more information please visit http://bias.utk.edu.

Center for International Education

The Center for International Education (CIE) serves as a catalyst at every level for the internationalization of the entire UTK community. The UTK Center for International Education is made up of four units: International House, Programs Abroad, Scholar Services, and Student Services.

1623 Melrose Avenue
Knoxville, TN 37996
(865) 974-4453
cie@utk.edu

Commission for Blacks

The Commission for Blacks is a body appointed by the Chancellor to advise on planning, implementation, and evaluation of university programs, policies, and services as they relate to Black students, faculty and staff. The Commission reports to the Office of the Chancellor.

cfb@utk.edu

Commission for LGBT People

The Commission for LGBT People is a body appointed by the chancellor to advise on planning, implementation, and evaluation of university programs, policies, and services designed to improve the status of lesbian, gay, bisexual, and transgender people on the Knoxville campus.

lgbtcom@utk.edu
Commission for Women

The Commission for Women is a body appointed by the Chancellor to advise on planning, implementation, and evaluation of university programs, policies, and services designed to improve the status of women on the Knoxville campus of the University of Tennessee.

cfw@utk.edu

Counseling Center

The Counseling Center is the university's primary facility for personal counseling, psycho-therapy, and psychological outreach and consultation services. Our mission is to promote the psychological, educational, and social well-being of students at the University of Tennessee, and to help prepare them to be productive members of society.

1800 Volunteer Blvd.
Student Health Building | Second Floor
Knoxville, TN 37996
(865) 974-2196

Chancellor's Council for Diversity and Interculturalism

The Council advises the campus administration on creating and sustaining a welcoming, supportive, and inclusive campus climate to all groups.

cdi@utk.edu

Dean of Student's Office

The mission of the Dean of Students is to engage and support students throughout their learning experience by providing co-curricular programs and services.

(865) 974-3179
dos@utk.edu

Disability Services

The mission of the Office of Disability Services is to provide each individual an equal opportunity to participate in the University of Tennessee's programs and activities.

915 Volunteer Blvd/ 100 Dunford Hall
Knoxville, TN 37996
(865) 974-6087
sds@utk.edu
**English Language Institute**

The English Language Institute serves to assist all students in gaining a better understanding of the English language and American culture. The program consists of a full-time intensive course; students also have elective classes.

600 Henley Street
Knoxville, TN 37902
(865) 974-3404
eli@tennessee.edu

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**Equity and Diversity**

OED fulfills an important compliance function by working with various legal mandates set out by state and federal law and university policies related to civil rights, equal employment, and affirmative action. OED also provides leadership and services that promote the institution's mission of creating and sustaining a learning environment that is welcoming to all and hostile to none.

1840 Melrose Avenue
Knoxville, Tennessee 37996
(865) 974-2498
oed@utk.edu

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**Programs Abroad Office**

The Programs Abroad Office is committed to fostering global awareness and academic, personal, and professional growth by offering a broad range of study, intern, research, and service-learning opportunities outside the United States.

1620 Melrose Avenue
Knoxville, TN 37996
(865) 974-3177
studyabroad@utk.edu

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**Safe Zone**

The Safe Zone program is an educational program that raises awareness about issues faced by LGBTQIA people and provides ways for students, faculty, and staff to make UT an inclusive and welcoming campus.

(865) 974-1000

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**Ready for the World Initiative**

"Ready for the World: The International and Intercultural Awareness Initiative" is a part of a long-range plan to transform the campus culture and best prepares students to work and compete in the diverse global society.

(865) 974-1000
**Student Health Center**
The Student Health Center provides non-emergency outpatient medical care for all currently enrolled, eligible students who have paid the Health Fee portion of the Student Programs and Services Fee. Health Center Clinics are divided into Primary Clinical Service areas and Specialty Service areas.

1800 Volunteer Blvd.  
Knoxville, TN 37916  
Appointments: (865) 974-3648

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**Student Success Center**
The staff members at the Student Success Center are committed to helping students take charge of their success at the University of Tennessee. Through first-year programs, academic support services, and educational enhancement programs, the staff promotes undergraduate student excellence and persistence to graduation.

821 Volunteer Blvd.  
Greve Hall | Room 324  
Knoxville, TN 37996  
(865) 974-6641
Knoxville Community Resources

Knoxville and its surrounding areas is cool place to explore. Here are a few places to start:

**Art Galleries**

**UT Art Gallery** | 106 South Gay St. Knoxville, TN 37902 | (865) 673-0802
http://web.utk.edu/~downtown/

**Ewing Gallery** | 1715 Volunteer Blvd. Knoxville, TN 37996 | (865) 974-3200
http://www.ewing-gallery.utk.edu/

**Knoxville Museum of Art** | 1050 World’s Fair Park Dr. Knoxville, TN 37916 | (865) 525-6101 | http://www.knoxart.org/

**McClung Museum of Natural History & Culture** | 1327 Circle Park Dr. Knoxville, TN 37996 | (865) 974-2144 | http://mcclungmuseum.utk.edu/

**Accounting**

**Integrity Taxes** | 11002 Kingston Pike, Suite 201 Knoxville, TN 37934 | (865) 218-9380
http://www.integrity-taxes.com/

**Lalka Tax Services, LLC** | 9111 Cross Park Dr, Suite E110 Knoxville, TN 37923 | (865) 692-4829 | http://www.prepare4u.com/

**21st Mortgage Corp.** | 620 Market St. Knoxville, TN 37902 | (865) 523-2120
Business Type: Manufactured Home Lending
https://www.21stmortgage.com/web/21stSite.nsf/index?OpenForm

**Banking**

**Bank of America** | 550 W Main St., Suite 800 Knoxville, TN 37902 | (865) 541-6000

**Branch Banking & Trust Co (BB&T) en Espanol** | 1235 E Weisgarber Rd. Knoxville, TN 37909 | (865) 212-2200

**Branch Banking & Trust Co (BB&T)** | 900 S Gay St., Fourth Floor Knoxville, TN 37902 | (865) 766-8620

**Clayton Bank & Trust** | 418 Gay St. Knoxville, TN 37902 | (865) 544-1100

**First Tennessee Bank** | 800 S Gay St., Fourth Floor Knoxville, TN 37929 | (865) 971-2114
Beauty & Health

American Diabetes Association | 4660 Old Broadway Knoxville, TN 37922 | (865) 524-7868
Bates Barber & Beauty | 2519 Martin Luther King Jr Ave. Knoxville, TN 37914 | (865) 522-9343
Carmen’s Hair Salon | 4424 Holston Dr. Knoxville, TN 37914 | (865) 971-4809
Creative Impressions Unlimited | 1419 E Magnolia Ave. Knoxville, TN 37914 | (865) 544-1137
Gam’s Hair Fashions Barber Shop | 1524 University Ave. Northwest Knoxville, TN 37921 | (865) 544-0329
Genesis Chiropractic & Fitness | 7786 Emory Chase Ln. Knoxville, TN 37918 | (865) 454-0313
Kreative Kutz | 2330 Merchant Dr. Knoxville, TN 37912 | (865) 951-0548
Makeover’s Salon | 4138 Ashville Hwy. Knoxville, TN 37914 | (865) 522-1839
Pure Essence Salon | 806 E Magnolia Ave. Knoxville, TN 37914 | (865) 247-7912
Salon De Beaute | 2406 E Magnolia Ave. Knoxville, TN 37914 | (865) 525-7700
Salon Matias | 3301 Bluebell Ln. Knoxville, TN 37931 | (865) 693-3240
T’s Barber Shop | 3006 Tazewell Pike Knoxville, TN 37918 | (865) 385-5381
Tennova Healthcare | 900 E. Oak Hill Ave. Knoxville, TN 37917 | (865) 545-8000
Vivian’s Shear Elegance | 4400 Schubert Rd. Knoxville, TN 37912 | (865) 219-8335
Western Heights Dental | 801 West Oldham Ave. Knoxville, TN 37921 | (865) 522-1244

Sports


Automotive

Diamond Car Wash & Deli | 2908 E Magnolia Ave. Knoxville, TN 37914 | (865) 712-7201
Advance Auto Parts | 505 Parkway Sevierville, TN 37862 | (865) 428-0000
Chapman Hwy Muffler & Brake Complete Auto Service
2001 Chapman Hwy Knoxville, TN 37920 | (865) 314-6030
DENSO Manufacturing TN | 1725 Robert C Jackson Dr. Maryville, TN 37801 | (865) 982-7000
Enterprise Rent-A-Car | 530 Summer Pl. Knoxville, TN 37902 | (865) 579-5559
Mercedes-Benz of Knoxville | 10131 Parkside Dr. Knoxville, TN 37922 | (865) 777-2222
Mr. Cool Complete Auto Care | 8062 Kingston Pike Knoxville, TN 37919-5524 | (865) 470-0890

Community Centers & Civic Organizations

Arnstein Jewish Community Center | 6800 Deane Hill Dr. Knoxville, TN 37919 | (865) 690-6343
Beck Cultural Center | 1927 Dandridge Ave. Knoxville, TN 37915-1909 | (865) 524-8461
http://www.beckcenter.net/
Centro Hispano de East Tennessee | 2455 Sutherland Ave. Knoxville, TN 37919 | (865) 522-0052 | http://www.centrohispanotn.org/
Hola Hora Latina | 100 S Gay St. Knoxville, Suite 112 TN 37902 | (865) 335-3358
Knoxville Area Urban League | 1514 E Fifth Ave. Knoxville, TN 37917 | (865) 524-5511
http://www.thekaul.org/
Knoxville Cares
The mission of Knoxville Cares is to promote unity and cohesiveness in our diverse Gay, Lesbian, Bisexual, Transgender, HIV+ and supportive community by enhancing efficiency and effectiveness in providing positive leadership.
(865) 621-1943 | http://www.knoxvillecares.org
National Organization for Women – Knoxville Chapter | (865) 281-8075
www.knoxvillenow.org
PFLAG Knoxville
Parents, Families & Friends of Lesbians & Gays (PFLAG) is a national non-profit organization with over 200,000 members and supporters and over 500 affiliates in the United States.
lpflagknoxiwkllkearea@gmail.com

Education

The Crown College | 2307 West Beaver Creek Dr. Powell, TN 37849 | (865) 938-8186
Foreign Language Academy | 220 S Peters Rd, Suite 209 Knoxville, TN 37923 | (865) 694-8880
Fountainhead College of Technology | 3203 Tazewell Pike Knoxville, TN 37918 | (865) 688-9422
Johnson University | 7900 Johnson Dr. Knoxville, Tennessee | (865) 573-4517
King University | 10950 Spring Bluff Way Bristol, TN 37923 | (865) 690-5803
Knoxville Chinese School | 901 Francis Rd. Knoxville, TN 37909 | (865) 560-3200
Knoxville College | 901 Knoxville College Dr. Knoxville, Tennessee | (865) 524-6500
Maryville College | 502 E Lamar Alexander Pkwy. Maryville, TN 37804 | (865) 981-8252
Oak Ridge Associated Universities | 100 ORAU Way Oak Ridge, TN 37831 | (865) 576-3146
Roane State Community College | 276 Patton Ln. Harriman, TN 37748 | (865) 354-3000
South College | 3904 Lonas Dr. Knoxville, TN 37909 | (865) 524-3043
TN School of Beauty | 4716 Western Ave. Knoxville, TN 37921 | (865) 588-7878
TN School of Therapeutic Massage | 4716 Western Ave. Knoxville, TN 37921 | (865) 588-2324
TN Technology Center | 1100 Liberty St. Knoxville, TN 37919 | (865) 546-5567
Tusculum College | 1305 Centerpoint Blvd. Knoxville, TN 37932 | (865) 693-1177
Walter's State Community College | 500 South Davy Crockett Pkwy. Morristown, TN 37813 | (800) 225-4770

Law

Daniel & English, Attorney | 550 W Main Ave, Suite 950 Knoxville, TN 37902 | (865) 546-4292
Gardiner & Associates | 5401 Kingston Pike, Suite 520 Knoxville, TN 37919 | (865) 450-9819
Law Office of A. Phillip Lomonaco | 800 S Gay St, Suite 2610 Knoxville, TN 37929 | (865) 521-7422
The Boyd Firm, PC | 900 S Gay St, Suite 705 Knoxville, TN 37902 | (865) 246-1800
Vowell & Associates | 6718 Albunda Dr. Knoxville, TN 37919 | (865) 292-0000
Hodges, Doughty & Carson, Attorneys | 617 Main St. Knoxville, TN 37901 | (865) 292-2307
Angela Masini, PhDU - Marriage & Family Therapy | 4877 Chambliss Ave Knoxville, TN 37919 | (865) 588-1923 Ext 195

Media & Advertising

The Daily Beacon | 11 Communications Building Knoxville, TN 37996 | (865) 974-3231
Designsensory | 1740 Commons Point Dr. Center Pointe Commons Bldg 1 Knoxville, TN 37932 | (865) 690-2249
Religious Organizations

**Bethel AME Church** | 3811 Boyds Bridge Pike, Knoxville, TN 37914 | (865) 522-6396
http://bethelknoxame.org/

**Catholic Hispanic Ministry** | 805 Northshore Dr. Knoxville, TN 37919 | (865) 637-4769

**Children of God Ministries** | 309 Deaderick Ave. Knoxville, TN 37921 | (865) 544 1730
http://www.childrenofgodministries.org/

**Church of God of Knoxville** | 5912 Thorngrove Pike Knoxville, TN 37914 | (865) 522-9520

**Church of the Savior** | 934 N Weisgarber Rd. Knoxville, TN 37909 | (865) 584-7531
info@cos-ucc.org | http://www.cos-ucc.org/

**Clayborn Temple AME Church** | 3115 Lay Ave. Knoxville, TN 37914 | (865) 544-4385

**Clinton Chapel AME Zion Church** | 546 College St. Knoxville, TN 37921 | (865) 522-1057

**Community Evangelist Church** | 2650 Boyds Bridge Pike Knoxville, TN 37914 | (865) 525-1529

**Concord AME Zion Church** | 713 Loop Rd. Knoxville, TN 37934 | (865) 237-9282

**Ebenezer Baptist Church** | 2200 Midway Rd. Knoxville, TN 37914 | (865) 933-6731
ebcrrchurch@gmail.com

**Edgewood Chapel AME Zion Church** | 2440 Martin Luther King Jr Ave. Knoxville, TN 37915 | (865) 522-2391

**Episcopal Church of the Good Shepherd** | 5337 Jacksboro Pike Knoxville, TN 37928 | (865) 687-9420 | cotgs@bellsouth.net
Eternal Life Harvest Center | 1801 Western Ave. Knoxville, TN 37921 | (865) 971-1988
info@eternallifeharvest.org

Farragut Presbyterian Church | 209 Jamestown Blvd. Farragut, TN 37934
(865) 966-9547 | fpc@tds.net

Fifth Avenue Baptist Church | 2500 E Fifth Ave. Knoxville, TN 3791 | (865) 522-6187
http://www.fifthavenuebaptist.org/

First AME Zion Church | 1900 McCalla Ave. Knoxville, TN 37915 | (865) 637-6250
http://firstamezionsj.org/

First Calvary Baptist Church | 1750 Delaware Ave. Knoxville, TN 37921 | (865) 522-3036
http://www.knoxcalvary.com/

First Presbyterian Church of Oak Ridge | 1051 Oak Ridge Turnpike Oak Ridge, TN 37830
(865) 483-1318 | http://www.fpcor.org/

Freedom Fellowship Christian Church | 4027 Papermill Dr. Knoxville, TN 37909
(865) 212-3450

Greater Warner Tabernacle A.M.E. Zion Church
3800 Martin Luther King Jr Ave. Knoxville, TN 37914 | (865) 524-8040

Iglesia Cristiana en Woodlawn | 4339 Woodlawn Pike Knoxville, TN 37920
(865) 573-6721

Knoxville Chinese Christian Church | 901 Francis Rd. Knoxville, TN 37909
(865) 560-3200

Logan Temple AME Zion Church | 2744 Selma Ave. Knoxville, TN 37914
(865) 522-5233

Lomax Temple A.M.E. Zion Church | 3220 Sherman St. Knoxville, TN 37921
(865) 971-4538

Mattie E. Coleman CME Church | 2537 Selma Ave. Knoxville, TN 37914
(865) 526-0681

Metropolitan Community Church | 7820 Redeemer Lane Knoxville, TN 37919
(865) 531-2539 | office@mccknoxville.org

New Covenant Baptist Church | 10319 Starkey Ln. Knoxville, TN 37933
(865) 671-3370

Overcoming Believers Church | 211 Harriet Tubman St, Knoxville, TN 37915
(865) 633-9050 | http://www.overcomingbelieverschurch.org/

St. James Episcopal Church | 1101 N. Broadway Knoxville, TN 37917
(865) 523-5687 | office@stjamesknox.org

St. Thomas Episcopal Church | 5401 Tiffany Rd. Knoxville, TN 37912
(865) 688-2741 | stthomasepiscopal.knoxville@gmail.com

Tabernacle Baptist Church | 2137 Martin Luther King Jr Ave. Knoxville, TN 37915
(865) 524-2034
Resource Agencies

Accentuate Communications | 845 W Woodchase Rd. Knoxville, TN 37934 | (865) 924-5144

Elavon Merchant Services | 7300 Chapman Hwy. Knoxville, TN 37920 | (865) 403-7000

Express Employment Professionals | 8805 #101 Kingston Pike Knoxville, TN 37923 | (865) 531-1720

Highlander Center | 1959 Highlander Way New Market, TN 37820 | (865) 933-4334

Hispanic Chamber of Commerce | 17 Market Square # 201 Knoxville, TN 37902 | (865) 659-4652 | mail@hccet.org

Labor Support Mgt, Inc. | 3521 Martin Mill Pike Knoxville, TN 37920-2449 | (865) 579-1645 | (865) 579-1647

Robledo Translations | 11130 Kingston Pike #202 Knoxville, TN 37934 | (865) 805-3866

Spanish Language Solutions | Spanishi5@att.net | (865) 384-5087

Staffing Solutions | 1701 Triangle Park Dr. Maryville, TN 37801 | (865) 982-9480

Tennessee Career Center | 2700 Middlebrook Pike Knoxville, TN 37921 | (865) 594-5500

Navarro Research & Engineering | 669 Emory Valley Rd. Oak Ridge, TN 37830 | (865) 220-9650

Tennessee Immigrant & Refugee Rights Coalition | 2195 Nolensville Pike Nashville, TN 37211 | (615) 833-0384

Restaurants/ Catering

All Occasion Catering | 922 N Central Knoxville, TN 37917 | (865) 521-1300

Brazeiros Brazilian Steakhouse | 6901 Kingston Pike Knoxville, TN 37919 | (865) 247-0295

Cancun Mexican Restaurant
*North – 4829 Broadway Knoxville, TN 37918 | (865) 688-4030
*South – 4409 Chapman Hwy. Knoxville, TN 37920 | (865) 577-8881
*West – 251 Harry Lane Blvd. Knoxville, TN 37929 | (865) 690-9919
Casa Don Gallo | 7741 S Northshore #108 Knoxville, TN 37919 | (865) 692-1310

Chaiyo’s Thai and Sushi Bar | 601 James Agee St. Knoxville, TN 37916 | (865) 249-8081
http://www.chandlersstore.com/page/page/5751245.htm

Chandler's Deli | 3101 E Magnolia Ave. Knoxville, TN 37914 | (865) 595-0212

Chez Guevara Restaurant | 7903 Kingston Pike, Knoxville, TN 37919 | (865) 690-5250

Dragon Den | 10205 Kingston Pike Knoxville, TN 37922 | (865) 692-2988

El Charro | 3816 Sutherland Ave. Knoxville, TN 37919 | (865) 584-9807

Far East Market | 9111 Executive Park Dr. Knoxville, TN 37923
(865) 694-8317 | http://fareastknoxville.com/

Heart & Soul Catering | Christopher Baylock, Owner
PO Box 6065 Knoxville, TN 37614 | (865) 548-7110

Kaya Korean Restaurant | 7818 Montvue Center Way Knoxville, TN 37919
(865) 691-0237

King Tut's Grill | 4132 Martin Mill Pike Knoxville, TN 37920-3031
(865) 573-6021

Lotus Garden | 460 Cedar Bluff Rd. Knoxville, TN 37923 | (865) 690-5788

Mandarin House | 314-J Merchants Dr. Knoxville, TN 37912
(865) 689-4800

Nama Sushi Bar
* Downtown – 135 S Gay St. Knoxville, TN 37902
(865) 633-8539
* West – 5130 Kingston Pike Knoxville, TN 37919
(865) 588-9811

Pela Ice Cream LLC | 2100 Jones St. Knoxville, TN 37920 | (865) 748-6983

Philippine Connection | 3225 E Magnolia Ave. Knoxville, TN 37914
(865) 522-5276

Soccer Taco | 9 Market Square Knoxville, TN 37902 | (865) 544-4471

Sunrise Supermarket | 8509 Kingston Pike Knoxville, TN 37919
(865) 693-2677

Taste of Thai | 8926 Town and Country Cir. Knoxville, TN 37923
(865) 691-4442

Tienda Nony-International Marketplace | 8373 Kingston Pike Knoxville, TN 37919
(865) 691-2424

Wasabi Japanese Steakhouse
* West – 226 Lovell Rd. Knoxville, TN 37934
(865) 675-0201
* Bearden Hill - 118 Reynolds Place Knoxville, TN 37919
(865) 584-4898
Alive After Five | At Knoxville Museum of Art | Music series on Friday evenings | (865) 525-6101 | www.knoxart.gov

Cherokee Heritage Day | August at James White Fort | (865) 525-6514
Features a reenactment of the signing of the "Treaty of the Holston" between the Cherokee Nation and Governor William Blount, representative for the United States Government.

Christmas in the City | November through December throughout Knoxville | (865) 215-4248
Riverlights Festival's Boat Parade, Fantasy of Trees, performance of The Nutcracker by the Appalachian Ballet, and the Santa Claus Parade

Davy Crockett's Birthday Party | August at East Tennessee Historical Society | 865) 215-8824
Each year on the second Saturday of August, the East Tennessee Historical Society hosts a birthday party fit for a "King of the Wild Frontier." Enjoy participating in hands-on crafts and games, storytelling, and, of course, birthday cake!

Dogwood Arts Festival | April throughout Knoxville | (865) 637-4561
Annual celebration features dogwood trail, open gardens, arts and crafts shows, food, music and family fun.

Greek Fest | September at St. George Greek Orthodox Church | (865) 522-5043
Enjoy authentic Greek cuisine, live Greek music and folk dancing and shop for imported Greek items.

Knoxville Botanical Gardens and Arboretum | 2743 Wimpole Avenue Knoxville, TN 37914 | (865) 862-8717 | info@knoxgarden.org
KBGA is open to the public 365 days a year, dawn to dusk. Free Admission

Knoxville PrideFest | www.knoxvillepridefest.org.
Knoxville PrideFest is an annual event produced by East Tennessee Equality Council (ETEC).

Knoxville Zoological Gardens | 3500 Knoxville Zoo Dr. Knoxville, TN 37914 | (865) 637-5331, ext 376

Knoxville.Org
From blues to ballet, the community calendar has tons of Knoxville activities and events listed that can be searched by category or date range.

Kuumba Festival | June | (865) 215-1450
Names for the Swahili word that means "creativity," event showcases visual arts, folk arts, dance, theater, music, storytelling, games and food.

Martin Luther King Jr. Day | January throughout Knoxville | (865) 524-0795
Celebration includes a parade, memorial service, a Black Inventors Exhibit and a tribute featuring the Martin Luther King, Jr. Commemorative Choir by the Knoxville Symphony and Chamber Orchestra.

Nativity Pageant of Knoxville | December at Knoxville Civic Coliseum | (865) 579-5323
A professionally directed pantomime drama, that combines a cast of over 90, with moving narration, realistic sets, authentic costumes, and live animals to create a beautiful and powerful presentation of the Christmas story.
**Rossini Festival Italian Street Fair** | May at Gay Street | (865) 546-4280
Annual event draws thousands to celebrate the color, fun and excitement of Italian opera; featuring food, beverages, artisans, activities, amusements and multicultural entertainment on three outdoor stages.

**Shakespeare on the Square** | July & August at Market Square
A festival of Shakespearean Plays presented annually by the Tennessee Stage Company.

**Tennessee Valley Fair** | September at Chilhowie Park | (865) 215-1470
Exhibits, tractor pulls, livestock contests, music, food, rides and more!

**Women's Basketball Hall of Fame Induction** | June at Women's Basketball Hall of Fame (865) 633-9000
Silent/live auction, dinner, and autograph session, that culminates with inductions ceremony at Bijou Theater.
Emergency Information

UT Police
865-974-3111 (Emergency)
865-974-3114 (Non-emergency)

Environmental Health and Safety | 865-974-5084

Office of Emergency Management | 865-974-3061

Public Information Officer | 865-974-1094

SAFETY REFERENCE NUMBERS

Emergency | 911
Facilities Services (Emergency) | 865-946-7777
Distressed Student Protocol | 865-974-HELP (4357)
Distressed Employee Hotline | 865-946-CARE (2273)
Campus Information | 865-974-1000
Emergency Information Line | 865-656-SAFE (7233)
UT Institute of Agriculture Safety | 865-974-4904